

# The Oakville Centre for the Performing Arts 130 Navy Street, Oakville, Ontario L6J 2Z4

# Schedule "D" Venue Alcohol Regulation

The Oakville Centre for the Performing Arts abides by the Liquor Licence Act of Ontario and have fully trained, Smart Serve certified professional staff to ensure the safe and responsible service of alcohol at all concerts, events and functions within our venues. With your cooperation, the staff of the Oakville Centre for the Performing Arts will follow these rules:

# 1. Monitoring the Entrances/Exits:

When relevant and as determined by the House Manager, security staff will be on duty to check ID, deny entry to rowdy, belligerent or intoxicated persons, prevent overcrowding or manage any patron exhibiting troublesome behaviour at events where alcohol is available.

Valid ID includes an Ontario Drivers Licence, AGCO BYID card, Canadian Passport or Citizenship Card or a Canadian Armed Forces ID Card.

#### 2. Use of Alcohol

- All persons consuming alcohol in the Oakville Centre for the Performing Arts must be 19 years of age or over.
- Any person wishing to purchase or consume alcoholic beverages may be asked for valid ID before being served.
- Staff will not serve any patron to the point of intoxication.
- Staff will not serve any patron already intoxicated.
- Staff will offer only non-alcoholic drinks to any patron who appears to be reaching the point of intoxication.
- Alcohol is permitted only in licensed areas. Alcohol may not be permitted in backstage areas.
- A maximum of two (2) alcoholic drinks will be served to each patron at any one time. The Oakville Centre encourages you to supply two drink tickets per patrons at hosted events.
- The Oakville Centre for the Performing Arts reserve the right to limit the number of drink tickets sold to each patron at any one time
- The Centre has the right to confiscate and not return any illegal alcohol.
- No alcohol, by either glass or bottle/box, shall be permitted to leave the building except under the authority of a LCBO Special Occasions Permit.
- Tiered Seating. Our licence does allow for alcoholic drinks to be consumed in the auditorium. If you do
  not wish for beverages to be consumed in the theatre (other than water) please indicate in the Front of
  House Questionnaire.

#### 3. Under-aged Patrons

Under-aged patrons are permitted to some events, however, they will not be allowed to purchase and/or consume alcohol. Some events or areas may be restricted to persons 19 years and over.

#### 4. Food

With event host or cash bar alcohol service, food service must be available. Our Front of House Service Coordinator will assist you in meeting your obligations in this regard.

#### 5. Alternative Beverages

Competitively priced non-alcoholic beverages will be available at every licensed event.

#### 6. Transportation

Should you not have a transportation program in place for your guests, our Front of House Service Coordinator will be happy to assist you in developing a program that meets your needs. To obtain assistance in finding a safe way home for you or one of your guests, please contact any staff member and they will have a manager assist you.

### 7. Use of Illegal Drugs

The use of illegal drugs is not permitted by law anywhere in the venue

# 8. Managing Troublesome Patrons

Persons involved in troublesome behaviour, due to use of alcohol or not, will be asked to leave the premises and will not be permitted to return. Troublesome behaviours include: vandalism, fighting, selling / using illegal drugs, sexual harassment, physical or verbal abuse, belligerence, or other similar behaviours. The Management of the venues reserves the right to indefinitely ban entry to these patrons as well as to contact the police should circumstance require their involvement. The Management of the Centre reserves the right to close the bars should the situation warrant such action.

# 9. Capacity Limits and Fire Code

Fire codes and capacity ratings by the Province of Ontario and Ontario Fire Marshall will be strictly enforced the House Manager for the protection of you, your guests and our staff.

- 10. All alcoholic beverages must be purchased under the Oakville Centre's license. No donated product is permitted.
- 11. No outside containers allowed in the auditorium, except for closed clear water bottles.

# NOTE:

These guidelines in no way contradict or replace those set out in the Corporation of the Town of Oakville Municipal alcohol Policy MS-PER-003 found at: http://www.oakville.ca/townhall/ms-per-003.html

**Should you not wish** to have alcohol served at your event and/or do not want your patrons taking beverages (water is always permitted) into the auditorium, please complete the relevant section of the Front of House Ouestionnaire.